

## Information for People who are Visually Impaired

Sjoberg's Inc. qualifies for a partial waiver from the FCC that relieves Sjoberg's Inc. from offering audibly accessible functionality for its two-way video services via on-screen text menus and guides for the display or selection of multichannel video programming provided by navigation devices that it leases or sells in real-time upon request by individuals who are blind or visually impaired. Therefore, customers who are blind or visually impaired using Sjoberg's Inc. will not be able to access some of the two-way service functions, such as Pay per View movies and events, in the display or selection of multichannel video programming via on-screen text menus and guides included in the device that Sjoberg's Inc. leases or sells to you. Other television providers in your area may offer navigation devices with complete audibly accessible features. For more information, contact Sjoberg's Inc. at 218-681-3044 and/ or [Office1@mncable.net](mailto:Office1@mncable.net).

The FCC granted a request for a waiver of the accessibility requirements as they apply to a QAM-based cable system's two-way services if that system does not, as of December 20, 2018, offer a user guide that enables the accessibility of all functions required by the rules. The waiver applies only if the third-party provider of the user guide has not released either a software update or application for a third-party device that would enable the accessibility of all such functions.

This partial waiver allows qualifying cable operators to comply with the rules by purchasing and distributing to customers who request it a CableCARD device, such as the [TiVo Bolt Vox](#), which provides the necessary accessible functions. Because the general rules do not allow MVPDs to charge higher fees for accessible navigation devices than it charges for non-accessible devices, an operator that provides a TiVo Bolt Vox cannot pass through any additional costs that might be incurred to

make the device fully functional for the customer. Added costs for the operator may include: the cost of the device and CableCARD; the installation of the CableCARD; TiVo's monthly service plan; and, because the TiVo Bolt Vox is populated with data obtained over the Internet, the cost of providing broadband Internet access at the minimum speed necessary for the TiVo Bolt Vox to operate. If technically feasible, a cable operator is permitted to quarantine the TiVo Bolt Vox so that other devices may not access the Internet.