

Information on Battery Backup Options for Sjoberg's Telephone Service

New Backup Power Obligation. As of February 13, 2019, all providers required to offer new subscribers an 8-hour backup power solution must also offer a backup power solution that provides 24 hours of standby power. Providers have the same flexibility to develop and implement 24-hour backup power solutions as they do 8-hour solutions. There are no requirements to use any technology, or to offer technologically distinct 8-hour and 24-hour solutions. For instance, a provider might offer one 8-hour battery to meet the 8-hour requirement and three such batteries to meet the 24-hour requirement. Alternatively, a provider could employ different technologies, or combinations of technologies, in the 8-hour and 24-hour solutions it offers. A provider may also charge different prices for its 8-hour and 24-hour backup power solutions. Sjoberg's currently provides an 8 hour battery backup within the telephone modem, which is included in the price of the service.